

# Tram service changes

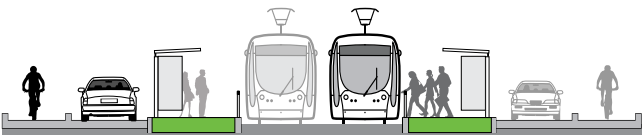
Route **11** **12** **35** **48**  
**58** **109**

Wednesday 2 February to  
Sunday 6 February, first to last  
tram



## What's happening?

We're upgrading Stop 4 Collins St on William Street with raised platforms to improve safety and provide level-access boarding for passengers using **Route 58**.



The upgraded stop will have the following passenger and community benefits:

- More accessible stops for tram passengers.
- New shelters, seating, and improved lighting.
- New audio and visual passenger information displays.
- More pedestrian crossing points, new collision barriers and fencing.
- Enhanced safety by separating passengers from traffic, cyclists and trams.

Your journey may be affected during these works. Plan ahead, consider alternative travel and allow extra time.

## Route 58 replacement bus frequency

Weekdays



First tram to 10pm



10pm to last tram

Weekend



## Alternative travel options

- Upfield Line** trains between West Coburg and the city.
- Cranbourne, Pakenham, Sandringham Line** trains between South Yarra and the city.
- Elizabeth Street trams between Parkville hospital precinct and the city.
- High-frequency bus routes along Queen Street and Lonsdale Street.

## Need help?

- Replacement buses are low-floor. If you need assistance, speak to our customer service team or alert your driver.

Due to driver availability, there may be changes to some public transport services. Allow extra time and check [ptv.vic.gov.au/departures](https://ptv.vic.gov.au/departures) within 60 minutes of travel.

We'll also keep you updated with service changes via Twitter and tramTRACKER®.

Plan your journey at [ptv.vic.gov.au](https://ptv.vic.gov.au) or call **1800 800 007**.  
If you're deaf, or have a hearing or speech impairment, contact us through the National Relay Service – for more information, visit [relayservice.gov.au](https://relayservice.gov.au)



For information in other languages:

普通话	9321 5454	廣東話	9321 5441
Italiano	9321 5444	ਪੰਜਾਬੀ	9321 5445
Ελληνικά	9321 5443	हिन्दी	9321 5442
Việt-ngữ	9321 5449	සිංහල	9321 5446
عربي	9321 5440	Español	9321 5447

If your language isn't listed visit [ptv.vic.gov.au/languages](https://ptv.vic.gov.au/languages) or call **9321 5450**.



Authorised by the Department of Transport, 1 Spring Street, Melbourne

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### Buses replace trams

- 58** Buses replace trams between West Coburg and a temporary stop at Market Street/Flinders Street, diverting around Royal Park and William Street.  
Check replacement bus frequency on the other side of this brochure.

### Tram service changes

#### Shortened tram services

- 11a** Trams run a shortened service between West Preston and Stop 5 Elizabeth St.\*
- 35a** City Circle trams run a shortened service between Stop D3 Stadium Precinct and Stop 6 Russell St.
- 48a** Trams run a shortened service between North Balwyn and Stop 5 Elizabeth St.  
\*Shuttle services also run as **Route 48a** between Victoria Harbour Docklands and Southern Cross Station. Walk up to 800m/11min to connect between services.
- 58a** Trams run a shortened service between Stop 1 Flinders St/Queensbridge St and Toorak.

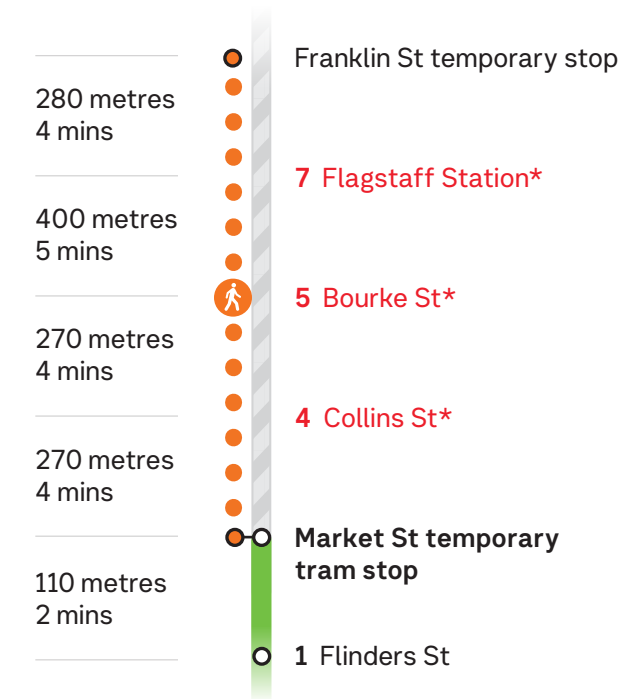
#### Diverting trams

- 12a** Trams divert via La Trobe Street between Stop 12 St Vincent's Plaza and Stop 124 Batman Park.
- 109a** Trams divert via Bourke Street between Stop 12 St Vincent's Plaza and Stop 124 Batman Park.

Service changes and dates are correct at the time of printing, but are subject to COVID-19 restrictions that may impact public transport operations. Always check tramTRACKER® for updates before travelling.



## Getting around William Street



Trams from Toorak drop off passengers at a temporary stop in Market Street. Replacement buses also pick up and drop off across the street.

Overall distance approx. 1.3km / 19 minutes

Routes and symbols			
	Walk to connect		Replacement bus stop
	Tram line		Tram stop
	No trams		Tram to bus connection
* Stop closed and will not be serviced by replacement buses			



Scan the QR code to find your replacement bus or Tweet us @yarratrams for assistance.

Routes and symbols			
	Tram service		Train line
	Tram terminus		Interchange
	Altered tram service		Road closed
	Replacement bus and stop		Walk to connect
This map is a guide only.			